

How Internationalized Is Your Institution

Rubric	
Internationalization Quality Review Criteria	Indicators
Criteria 1. Awareness	
<p>To what degree is the campus community aware of the international efforts of Student Services?</p> <p>How is internationalization factored into programs and services delivered through Student Services?</p> <p>Do multi-cultural events exist on campus? Off campus? Do Student Services facilitate these events?</p> <p>Does Student Services offer guidance and support for faculty and staff working with international students?</p>	<p>Policy, regulations, publications, media, language on campus</p> <p>Counselling, academic advising, career development, scholarships, financial aid, recruitment, residences, health services, first year experience</p> <p>Campus community partnerships</p>
Criteria 2. Commitment	
<p>What opportunities currently exist for faculty, students and staff to participate in international activities/opportunities through Student Services?</p> <p>Are the initiatives/supports in place to encourage students, faculty and staff to become involved in international efforts?</p> <p>Is International Student Support identified as a service or position? Is it housed within Student Services?</p>	<p>Exchanges, promotion of research opportunities</p> <p>Financial compensation, leaves, credit transfer, joint degrees</p>
Criteria 3. Planning	
<p>Is internationalization incorporated into current services and supports? How?</p> <p>What is the university's strategic plan for the development of internationalization?</p>	<p>Program planning – who is at the table</p> <p>Endorsed by senate as a priority</p>
Criteria 4. Operation	
<p>What percentage of revenue do international student fees generate?</p> <p>What percentage of operational budget is allocated to the supports and services for international students and internationalization? How much of that percentage is allocated specifically to Student Services?</p>	<p>International student fees and revenue versus domestic students</p> <p>An indication of investment priority</p>
Criteria 5. Review	
<p>Is the success of the internationalization within Student Services measured? How?</p> <p>How are recommendations made to improve international efforts for Student Services?</p>	<p>Assessments/Evaluations</p> <p>Student evaluations/rubrics on their international experience</p> <p>Reporting and decision making structure for the institution</p>